

# LaptopDesks.co.uk Returns Note

Please follow the guidelines below to help us to process your exchange or refund quickly.

1. If goods are being returned to us as unsuitable for their intended purpose or because they were found to be either damaged or defective upon delivery, please inform Customer Services on 01784 477780 or e-mail [info@visual-q.co.uk](mailto:info@visual-q.co.uk) of your intention to return them to us within 7 working days of delivery and we will authorise with a Goods Return Number. Returns under warranty should likewise be advised by e-mail before posting.
2. Complete the returns form below.
3. Enclose a copy of the form with the returned goods.
4. Ensure that returned goods they are packed securely.
5. Post all returned goods by traceable means to:

**Luminati Waycon Ltd**  
**Goods Inwards**  
**Lower Unit 1**  
**Redlake Industrial Estate**  
**Bittaford**  
**Ivybridge**  
**Devon**  
**PL21 0EZ**



Laptopdesks.co.uk Returns Note	
<b>Name:</b>	
<b>Company:</b>	
<b>Address:</b>	
<b>Telephone:</b> <b>e-mail:</b>	
<b>Goods Return Number:</b>	*
<b>Item being returned:</b>	
<b>Reason for return:</b>	Not required <input type="checkbox"/> Damaged on delivery <input type="checkbox"/> Warranty <input type="checkbox"/>
<b>Detailed explanation:</b>	
<b>Action required:</b>	Replacement <input type="checkbox"/> Refund <input type="checkbox"/>

**\* Mandatory before goods returned**